
I am Dhiraj Balu Kamble; I am a BPO Executive



Name : Dhiraj Balu Kamble

Age : 20 years

Job Role : BPO Executive

Initial income, per month, post skilling : app.
Rs. 10,000/- month

“The training imparted by IL&FS, supported by PMKVY, has changed not only my life, but also the life of my family. After completing my HSC, I joined TBSS in the voice process, but due to some personal problems, I left the job. After some months, I took admission at MCCIA – IL&FS Institute of Skills for the Domestic BPO Non-Voice course.”

As part of the training, Dhiraj learnt what a BPO actually is, and how he could embark on a career in this field. There were so many things that Dhiraj was not aware of, like soft skills, among others, that were covered in this course.

After completion of the course, the young boy appeared for an interview at WNS Global Services, Pune, and got selected for the KLM Royal Dutch Airlines process.

Dhiraj now understands and enjoys the importance of financial independence, besides being able to help his family, and embark on a career. He thanks the PMKVY scheme and the MCCIA – IL&FS Institute of Skills for the opportunity that has helped him change his life around.